

ThinkPlus Services Product Matrix

Warranty and Maintenance Options for Lenovo Products

Canada

May 10, 2006

ThinkPlus Services are convenient, pre-packaged, part-numbered services that are easy-to-use, affordable, and available in a variety of configurations designed to meet the needs of businesses of all sizes. Each pre-packaged offering comes complete with a well-defined scope of services, including service hours, response times, and service agreement terms and conditions. Enhance the availability of your equipment by upgrading your level of service at the time of product purchase. No matter which option you select, you'll get outstanding service at an exceptional value.

ThinkCentre Warranty Upgrades

Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price		
8084 / 8139 / 8163 / 8168 / 8195 / 8311 / 8315 / 8421 / 8423	1 Year EZS	2 Years EZS Warranty and Maintenance Option	41E9585	\$74.00		
		3 Years EZS Warranty and Maintenance Option	41E9586	\$119.00		
		4 Years EZS Warranty and Maintenance Option	41E9587	\$189.00		
		5 Years EZS Warranty and Maintenance Option	41E9588	\$289.00		
		1 Year Onsite 9x5xNBD Warranty and Maintenance Option	41C9773	\$39.00		
		2 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9589	\$139.00		
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9774	\$194.00		
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9775	\$294.00		
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9776	\$439.00		
		1 Year Onsite 9x5x4 Warranty and Maintenance Option	41E9590	\$99.00		
		2 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9591	\$239.00		
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9592	\$314.00		
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9593	\$459.00		
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9594	\$679.00		
		1 Year Onsite 24x7x4 Warranty and Maintenance Option	41E9595	\$119.00		
		2 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9596	\$274.00		
3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9597	\$359.00				
4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9598	\$524.00				
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9599	\$769.00				
8085 / 8105 / 8117 / 8122 / 8124 / 8131 / 8133 / 8153 / 8154 / 8155 / 8198 / 8199 / 8287 / 8288 / 8289 / 8424 / 8425 / 8427 / 9215 / 9218	1 Year Onsite - 9x5xNBD	2 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9721	\$104.00		
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9722	\$169.00		
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9723	\$269.00		
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9724	\$409.00		
		1 Year Onsite 9x5x4 Warranty and Maintenance Option	41C9725	\$99.00		
		2 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9726	\$239.00		
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9727	\$314.00		
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9728	\$459.00		
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9729	\$679.00		
		1 Year Onsite 24x7x4 Warranty and Maintenance Option	41C9730	\$119.00		
		2 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9731	\$274.00		
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9732	\$359.00		
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9733	\$524.00		
		5 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9734	\$769.00		
		8123 / 8135 / 8166 / 8177 / 8191 / 8192 / 8193 / 8194 / 8309 / 8310 / 8312 / 8313 / 8314 / 8316 / 8420 / 8422	3 Years Total - 1st Year Onsite 9x5xNBD, 2nd/3rd Year Parts Only	3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9738	\$49.00
				4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9739	\$139.00
5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41C9740			\$264.00		
3 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9735			\$194.00		
4 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9736			\$334.00		
5 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9737			\$534.00		
3 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9741			\$239.00		
4 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9742			\$399.00		
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9743	\$624.00				
6790 / 8086 / 8087 / 8089 / 8096 / 8097 / 8104 / 8106 / 8107 / 8113 / 8114 / 8121 / 8138 / 8141 / 8142 / 8143 / 8144 / 8147 / 8160 / 8162 / 8167 / 8171 / 8172 / 8183 / 8184 / 8185 / 8186 / 8187 / 8188 / 8189 / 8190 / 8212 / 8213 / 8215 / 8296 / 8302 / 8303 / 8304 / 8305 / 8306 / 8307 / 8308 / 8317 / 8318 / 8319 / 8381 / 8382 / 8429 / 8788 / 9210 / 9211	3 Years Onsite - 9x5xNBD	4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9583	\$89.00		
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9584	\$204.00		
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9744	\$194.00		
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9745	\$334.00		
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41C9746	\$534.00		
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9747	\$239.00		
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9748	\$399.00		
		5 Years Onsite 24x7x4 Warranty and Maintenance Option	41C9749	\$624.00		

Note: Service levels of 9x5x4 and 24x7x4 are to be delivered by IBM Global Services only, unless prior written approval has been granted to a Lenovo service authorized Business Partner. ThinkPad Protection is a depot only offering.

Lenovo Care Product Matrix

Warranty and Maintenance Options for Lenovo 3000 Products

Canada

May 10, 2006

Lenovo Care Warranties are convenient, pre-packaged, part-numbered services that are easy-to-use, affordable, and available in a variety of configurations designed to meet the needs of businesses of all sizes. Each pre-packaged offering comes complete with a well-defined scope of services, including service hours, response times, and service agreement terms and conditions. Enhance the availability of your equipment by upgrading your level of service at the time of product purchase. No matter which option you select, you'll get outstanding service at an exceptional value.

Lenovo 3000 Warranty Upgrades - All Lenovo 3000 Warranties cannot be Bid

Lenovo 3000 Notebooks : Warranty Upgrades

Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price
0689 / 0761 / 0763 / 0768	1 Year Depot	2 Years Depot Warranty and Maintenance Option	41K0671	\$109.00
		3 Years Depot Warranty and Maintenance Option	41K0672	\$179.00
		1 Year Onsite 9x5xNBD Warranty and Maintenance Option	41K0673	\$34.00
		2 Years Onsite 9x5xNBD Warranty and Maintenance Option	41K0674	\$174.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41K0675	\$254.00

Lenovo 3000 Notebooks : Lenovo Care Protection Services Upgrades

Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price
0689 / 0761 / 0763 / 0768	1 Year Depot	1 Year Depot + 1 Year Lenovo Care Protection	41K0676	\$84.00
		2 Years Depot + 2 Years Lenovo Care Protection	41K0677	\$264.00
		3 Years Depot + 3 Years Lenovo Care Protection	41K0678	\$369.00
		1 Year Onsite 9x5xNBD + 1 Year Lenovo Care Protection	41K0679	\$124.00
		2 Years Onsite 9x5xNBD + 2 Years Lenovo Care Protection	41K0680	\$334.00
		3 Years Onsite 9x5xNBD + 3 Years Lenovo Care Protection	41K0681	\$454.00

Lenovo 3000 Desktops : Warranty Upgrades

Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price
8253 / 8258	1 Year Often Next Business Day	2 Years Onsite 9x5xNBD Warranty and Maintenance Option	41K0682	\$84.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41K0683	\$134.00

Lenovo 3000 LCDs : Warranty Upgrades

Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price
9165	15" LCD - 3 Year Rapid Replace	3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41K0684	\$39.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41K0685	\$84.00
9227	17" LCD - 3 Year Rapid Replace	3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41K0686	\$39.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41K0687	\$84.00

Lenovo Care Product Matrix

Warranty and Maintenance Options for Lenovo 3000 Products Canada May 10, 2006

Lenovo Care Warranties are convenient, pre-packaged, part-numbered services that are easy-to-use, affordable, and available in a variety of configurations designed to meet the needs of businesses of all sizes. Each pre-packaged offering comes complete with a well-defined scope of services, including service hours, response times, and service agreement terms and conditions. Enhance the availability of your equipment by upgrading your level of service at the time of product purchase. No matter which option you select, you'll get outstanding service at an exceptional value.

Lenovo 3000 Warranty Upgrades - All Lenovo 3000 Warranties cannot be Bid

Lenovo 3000 Post Maintenance Agreements - Lenovo 3000 Post Main cannot be Bid

Lenovo 3000 Notebooks : Post Maintenance Agreements			
Machine Type	Total Warranty Description	Part Number	Web Price
0689 / 0761 / 0763 / 0768	Add 1 Year Depot Post Maintenance	41K0688	\$229.00
	Add 2 Years Depot Post Maintenance	41K0689	\$519.00
	Add 1 Year Onsite 9x5xNBD Post Maintenance	41K0690	\$284.00
	Add 2 Years Onsite 9x5xNBD Post Maintenance	41K0691	\$644.00

Lenovo 3000 Desktops : Post Maintenance Agreements			
Machine Type	Total Warranty Description	Part Number	Web Price
8253 / 8258	Add 1 Year Onsite 9x5xNBD Post Maintenance	41K0692	\$124.00
	Add 2 Years Onsite 9x5xNBD Post Maintenance	41K0693	\$289.00

Lenovo 3000 LCDs : Post Maintenance Agreements			
Machine Type	Total Warranty Description	Part Number	Web Price
9165	Add 1 Year Onsite 9x5xNBD Post Maintenance	41K0694	\$104.00
9227	Add 1 Year Onsite 9x5xNBD Post Maintenance	41K0695	\$104.00

ThinkPlus Services Product Matrix

Warranty and Maintenance Options for Lenovo Products

Canada

May 10, 2006

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ThinkVision Warranty Upgrades

ThinkVision LCD Warranty Upgrades

Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price
6636 / 9205	15" LCD - 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9558	\$34.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9559	\$74.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9707	\$44.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E8600	\$94.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E8601	\$159.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9708	\$59.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9709	\$114.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9710	\$184.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9711	\$104.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9712	\$174.00
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9713	\$269.00		
6734 / 9417	17" LCD - 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9560	\$34.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9561	\$79.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9714	\$44.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E8743	\$94.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E8744	\$164.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9715	\$64.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9716	\$124.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9717	\$199.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9718	\$109.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9719	\$184.00
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9720	\$284.00		
9329 / 9419	19" LCD - 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9562	\$39.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9563	\$89.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9721	\$44.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E8745	\$99.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E8746	\$169.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9722	\$74.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9723	\$139.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9724	\$224.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9725	\$119.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9726	\$199.00
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9727	\$309.00		
6736 / 9320	20" LCD - 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9564	\$74.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9565	\$164.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9728	\$44.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9568	\$134.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9569	\$249.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9729	\$134.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9730	\$254.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9731	\$414.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9732	\$194.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9733	\$334.00
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9734	\$524.00		
9503	21" LCD - 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9566	\$499.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9567	\$1,099.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9735	\$104.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9570	\$639.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9571	\$1,294.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9736	\$599.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9737	\$1,299.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9738	\$2,199.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9739	\$1,199.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9740	\$2,099.00
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9741	\$3,299.00		

ThinkPlus Services Product Matrix

Warranty and Maintenance Options for Lenovo Products

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ThinkVision Warranty Upgrades

ThinkVision CRT Warranty Upgrades

Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price
6331	15" CRT - 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9550	\$29.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9551	\$64.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9679	\$34.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9543	\$79.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9544	\$129.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9680	\$44.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9681	\$89.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9682	\$149.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9683	\$74.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9684	\$129.00
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9685	\$204.00		
0182 / 6332 / 6517 / 6737	17" CRT - 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9552	\$29.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9553	\$69.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9686	\$44.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E8598	\$89.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E8599	\$154.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9687	\$49.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9688	\$99.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9689	\$164.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9690	\$79.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9691	\$139.00
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9692	\$219.00		
6739	19" CRT - 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9554	\$34.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9555	\$74.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9693	\$44.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9545	\$94.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9546	\$159.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9694	\$59.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9695	\$114.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9696	\$109.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9697	\$89.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9698	\$154.00
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9699	\$239.00		
6735	22" CRT - 3 Year Rapid Replace	4 Years Rapid Replace Warranty and Maintenance Option	41E9556	\$49.00
		5 Years Rapid Replace Warranty and Maintenance Option	41E9557	\$109.00
		3 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9700	\$44.00
		4 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9547	\$109.00
		5 Years Onsite 9x5xNBD Warranty and Maintenance Option	41E9548	\$194.00
		3 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9701	\$104.00
		4 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9702	\$189.00
		5 Years Onsite 9x5x4 Warranty and Maintenance Option	41E9703	\$304.00
		3 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9704	\$134.00
		4 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9705	\$229.00
5 Years Onsite 24x7x4 Warranty and Maintenance Option	41E9706	\$359.00		

ThinkPlus Services Product Matrix

Post-Warranty Maintenance Agreements for Lenovo Products

Canada

May 10, 2006

ThinkPlus Services Post-Warranty Maintenance Agreements can be purchased even after base warranty of your Think-branded product expires in order to continue to receive Lenovo warranty coverage. Similar to the Warranty and Maintenance Options, Post-Warranty Maintenance Agreements are easy-to-use, affordable and are available in a variety of configurations to extend the warranty coverage of your ThinkPad notebook, ThinkCentre desktop or ThinkVision monitor. Each pre-packaged offering comes complete with a well-defined scope of services, including service hours, response times, and service agreement terms and conditions. If your Think-branded product is now out of warranty, or you have an existing maintenance service that is about to expire, then Post-Warranty Maintenance Agreements are right for you.

ThinkPad Post-Warranty Maintenance Agreements			
Machine Type	Total Warranty Description	Part Number	Web Price
	Add 1 Year EZS Warranty Extension	41C9757	\$254.00
0658 / 0659 / 1161 / 1702 / 1703 / 1704 / 1705 / 1706 / 1707 / 1829 / 1830 / 1831 / 1832 / 1833 / 1834 / 1836 / 1842 / 1843 / 1844 / 1845 / 1846 / 1847 / 1848 / 1849 / 1858 / 1859 / 1860 / 1861 / 1869 / 1871 / 1872 / 1875 / 1876 / 1951 / 1952 / 1955 / 1956 / 2007 / 2008 / 2366 / 2367 / 2371 / 2372 / 2373 / 2374 / 2376 / 2378 / 2379 / 2382 / 2386 / 2388 / 2510 / 2511 / 2513 / 2514 / 2525 / 2526 / 2527 / 2528 / 2529 / 2530 / 2531 / 2532 / 2647 / 2648 / 2652 / 2658 / 2659 / 2668 / 2669 / 2670 / 2672 / 2673 / 2681 / 2682 / 2683 / 2686 / 2687 / 2722 / 2723 / 2724 / 2881 / 2883 / 2884 / 2885 / 2887 / 2888 / 2889 / 2891 / 2895 / 9455 / 9456 / 9457 / 9460 / 9461 / 9462	Add 2 Years EZS Warranty Extension	41C9758	\$579.00
	Add 1 Year Onsite 9x5xNBD Maintenance	41C9783	\$314.00
	Add 2 Years Onsite 9x5xNBD Maintenance	41C9784	\$719.00
	Add 1 Year Onsite 9x5x4 Maintenance	41C9785	\$429.00
	Add 2 Years Onsite 9x5x4 Maintenance	41C9786	\$979.00
	Add 1 Year Onsite 24x7x4 Maintenance	41E9756	\$509.00
	Add 2 Years Onsite 24x7x4 Maintenance	41E9757	\$1,159.00

ThinkCentre Post-Warranty Maintenance Agreements			
Machine Type	Total Warranty Description	Part Number	Web Price
	Add 1 Year EZS Maintenance	41E9640	\$104.00
	Add 2 Years EZS Maintenance	41E9641	\$239.00
2172 / 2174 / 6566 / 6790 / 6791 / 6793 / 8084 / 8085 / 8086 / 8087 / 8089 / 8092 / 8096 / 8097 / 8104 / 8105 / 8106 / 8107 / 8113 / 8114 / 8115 / 8117 / 8121 / 8122 / 8123 / 8124 / 8131 / 8133 / 8135 / 8138 / 8139 / 8141 / 8142 / 8143 / 8144 / 8147 / 8153 / 8154 / 8155 / 8160 / 8161 / 8162 / 8163 / 8166 / 8167 / 8168 / 8171 / 8172 / 8177 / 8183 / 8184 / 8185 / 8186 / 8187 / 8188 / 8189 / 8190 / 8191 / 8192 / 8193 / 8194 / 8195 / 8198 / 8199 / 8212 / 8213 / 8215 / 8267 / 8288 / 8289 / 8296 / 8301 / 8302 / 8303 / 8304 / 8305 / 8306 / 8307 / 8308 / 8309 / 8310 / 8311 / 8312 / 8313 / 8314 / 8315 / 8316 / 8317 / 8318 / 8319 / 8381 / 8382 / 8414 / 8416 / 8419 / 8420 / 8421 / 8422 / 8423 / 8424 / 8425 / 8427 / 8429 / 8788 / 9210 / 9211 / 9215 / 9218	Add 1 Year Onsite 9x5xNBD Maintenance	41C9777	\$149.00
	Add 2 Years Onsite 9x5xNBD Maintenance	41C9778	\$339.00
	Add 1 Year Onsite 9x5x4 Maintenance	41C9779	\$219.00
	Add 2 Years Onsite 9x5x4 Maintenance	41C9780	\$499.00
	Add 1 Year Onsite 24x7x4 Maintenance	41C9781	\$244.00
	Add 2 Years Onsite 24x7x4 Maintenance	41C9782	\$559.00

ThinkPlus Services Product Matrix

Post-Warranty Maintenance Agreements for Lenovo Products

Canada

May 10, 2006

ThinkPlus Services Post-Warranty Maintenance Agreements can be purchased even after base warranty of your Think-branded product expires in order to continue to receive Lenovo warranty coverage. Similar to the Warranty and Maintenance Options, Post-Warranty Maintenance Agreements are easy-to-use, affordable and are available in a variety of configurations to extend the warranty coverage of your ThinkPad notebook, ThinkCentre desktop or ThinkVision monitor. Each pre-packaged offering comes complete with a well-defined scope of services, including service hours, response times, and service agreement terms and conditions. If your Think-branded product is now out of warranty, or you have an existing maintenance service that is about to expire, then Post-Warranty Maintenance Agreements are right for you.

ThinkVision LCDs Post-Warranty Maintenance Agreements				
Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price
6636 / 9205 / 9512	15" LCD	Add 1 Year Rapid Replace Maintenance	41E9636	\$79.00
		Add 2 Years Rapid Replace Maintenance	41E9637	\$174.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41C9809	\$114.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41C9810	\$249.00
		Add 1 Year Onsite 9x5x4 Maintenance	41C9811	\$124.00
		Add 2 Years Onsite 9x5x4 Maintenance	41C9812	\$274.00
		Add 1 Year Onsite 24x7x4 Maintenance	41C9813	\$159.00
		Add 2 Year Onsite 24x7x4 Maintenance	41C9814	\$349.00
6657 / 6734 / 9417	17" LCD	Add 1 Year Rapid Replace Maintenance	41E9616	\$84.00
		Add 2 Years Rapid Replace Maintenance	41E9617	\$184.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41E9618	\$114.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41E9619	\$259.00
		Add 1 Year Onsite 9x5x4 Maintenance	41E9620	\$134.00
		Add 2 Years Onsite 9x5x4 Maintenance	41E9621	\$294.00
		Add 1 Year Onsite 24x7x4 Maintenance	41E9622	\$164.00
		Add 2 Year Onsite 24x7x4 Maintenance	41E9623	\$369.00
2704 / 9329 / 9419	19" LCD	Add 1 Year Rapid Replace Maintenance	41E9624	\$89.00
		Add 2 Years Rapid Replace Maintenance	41E9625	\$199.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41E9626	\$124.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41E9627	\$274.00
		Add 1 Year Onsite 9x5x4 Maintenance	41E9628	\$144.00
		Add 2 Years Onsite 9x5x4 Maintenance	41E9629	\$324.00
		Add 1 Year Onsite 24x7x4 Maintenance	41E9630	\$179.00
		Add 2 Year Onsite 24x7x4 Maintenance	41E9631	\$399.00
6736 / 9320	20" TFT	Add 1 Year Rapid Replace Maintenance	41E9638	\$169.00
		Add 2 Years Rapid Replace Maintenance	41E9639	\$374.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41C9821	\$204.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41C9822	\$449.00
		Add 1 Year Onsite 9x5x4 Maintenance	41C9823	\$269.00
		Add 2 Years Onsite 9x5x4 Maintenance	41C9824	\$599.00
		Add 1 Year Onsite 24x7x4 Maintenance	41C9825	\$314.00
		Add 2 Year Onsite 24x7x4 Maintenance	41C9826	\$699.00
9503	21" LCD	Add 1 Year Rapid Replace Maintenance	41E9759	\$1,124.00
		Add 2 Years Rapid Replace Maintenance	41E9760	\$2,499.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41E9761	\$1,204.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41E9762	\$2,674.00
		Add 1 Year Onsite 9x5x4 Maintenance	41E9763	\$1,574.00
		Add 2 Years Onsite 9x5x4 Maintenance	41E9764	\$3,499.00
		Add 1 Year Onsite 24x7x4 Maintenance	41E9765	\$2,024.00
		Add 2 Year Onsite 24x7x4 Maintenance	41E9766	\$4,499.00

ThinkPlus Services Product Matrix

Post-Warranty Maintenance Agreements for Lenovo Products

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ThinkPlus Services Post-Warranty Maintenance Agreements can be purchased even after base warranty of your Think-branded product expires in order to continue to receive Lenovo warranty coverage. Similar to the Warranty and Maintenance Options, Post-Warranty Maintenance Agreements are easy-to-use, affordable and are available in a variety of configurations to extend the warranty coverage of your ThinkPad notebook, ThinkCentre desktop or ThinkVision monitor. Each pre-packaged offering comes complete with a well-defined scope of services, including service hours, response times, and service agreement terms and conditions. If your Think-branded product is now out of warranty, or you have an existing maintenance service that is about to expire, then Post-Warranty Maintenance Agreements are right for you.

ThinkVision CRTs Post-Warranty Maintenance Agreements				
Machine Type	Base Warranty	Total Warranty Description	Part Number	Web Price
6331	15" CRT	Add 1 Year Rapid Replace Maintenance	41E9632	\$69.00
		Add 2 Years Rapid Replace Maintenance	41E9633	\$149.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41C9791	\$94.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41C9792	\$209.00
		Add 1 Year Onsite 9x5x4 Maintenance	41C9793	\$99.00
		Add 2 Years Onsite 9x5x4 Maintenance	41C9794	\$224.00
		Add 1 Year Onsite 24x7x4 Maintenance	41C9795	\$124.00
		Add 2 Year Onsite 24x7x4 Maintenance	41C9796	\$274.00
0182 / 6332 / 6517 / 6737	17" CRT	Add 1 Year Rapid Replace Maintenance	41E9600	\$69.00
		Add 2 Years Rapid Replace Maintenance	41E9601	\$159.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41E9602	\$104.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41E9603	\$234.00
		Add 1 Year Onsite 9x5x4 Maintenance	41E9604	\$109.00
		Add 2 Years Onsite 9x5x4 Maintenance	41E9605	\$244.00
		Add 1 Year Onsite 24x7x4 Maintenance	41E9606	\$134.00
		Add 2 Year Onsite 24x7x4 Maintenance	41E9607	\$294.00
6739	19" CRT	Add 1 Year Rapid Replace Maintenance	41E9608	\$79.00
		Add 2 Years Rapid Replace Maintenance	41E9609	\$174.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41E9610	\$114.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41E9611	\$249.00
		Add 1 Year Onsite 9x5x4 Maintenance	41E9612	\$124.00
		Add 2 Years Onsite 9x5x4 Maintenance	41E9613	\$274.00
		Add 1 Year Onsite 24x7x4 Maintenance	41E9614	\$144.00
		Add 2 Year Onsite 24x7x4 Maintenance	41E9615	\$324.00
6735	22" CRT	Add 1 Year Rapid Replace Maintenance	41E9634	\$114.00
		Add 2 Years Rapid Replace Maintenance	41E9635	\$249.00
		Add 1 Year Onsite 9x5xNBD Maintenance	41C9803	\$144.00
		Add 2 Years Onsite 9x5xNBD Maintenance	41C9804	\$324.00
		Add 1 Year Onsite 9x5x4 Maintenance	41C9805	\$189.00
		Add 2 Years Onsite 9x5x4 Maintenance	41C9806	\$424.00
		Add 1 Year Onsite 24x7x4 Maintenance	41C9807	\$214.00
		Add 2 Year Onsite 24x7x4 Maintenance	41C9808	\$474.00

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Access Connections

Product Description	Part Number	Web Price
Software CD v4.12u with 1 License for a Non-Lenovo Machine	376421Z	\$34.99
v4.12u Single User License for a Non-Lenovo Machine	376422Z	\$29.99

Image Ultra Builder

Product Description	Part Number	Web Price
Software CD v2.0 with 30 Client Authorizations - English	03R0040	\$1,249.99
Software CD v2.0 with 30 Client Authorizations - French	03R0041	\$1,249.99
Lenovo Client Authorization v2.0 under 10K units per machine	58P8718	\$11.49
Lenovo Client Authorization v2.0 over 10K units per machine	58P8719	\$8.99
OEM Client Authorization v2.0 under 10K units per machine	58P8629	\$16.49
OEM Client Authorization v2.0 over 10K units per machine	58P8630	\$13.49
Software CD v3.0 with One Client Authorization	378515Z	\$599.00
OEM Client Authorization v3.0	378517Z	\$15.49
Software CD v3.1 with One Client Authorization	378525Z	\$599.00
Lenovo Client Authorization	378514Z	\$5.99
OEM Client Authorization v3.1	378527Z	\$15.49
OEM Client Authorization Upgrade	378512Z	\$7.49
Workshop	58P876Z	\$1,999.00

Rescue And Recovery

Product Description	Part Number	Web Price
Software CD with Single User License	376311Z	\$79.00
Single User License	376312Z	\$79.00
Software CD v2.0 with Single User License	376321Z	\$94.99
v2.0 Single User License	376322Z	\$74.99
v2.0 Single User Upgrade License	376327Z	\$39.99
Software CD v3.0 with Single User License	376331Z	\$89.99
v3.0 Single User License	376332Z	\$69.99
v3.0 Single User Upgrade License	376337Z	\$37.49
Software CD v3.1 with Single User License	376341Z	\$87.49
v3.1 Single User License	376342Z	\$69.99
v3.1 Single User Upgrade License	376337Z	\$34.99
Virtualization Module For Antidote Delivery Manager v1.0	376315Z	\$27.49

Software Delivery Centre

Product Description	Part Number	Web Price
Software CD v1.1 with Single User License	378815Z	\$3,599.00
Distribution Point License	378816Z	\$1,199.00
Catalog Builder	378811Z	\$49.00
Agent License for Non-Lenovo Machine	378812Z	\$19.00

Secure Data Disposal

Product Description	Part Number	Web Price
Single User License	378912Z	\$6.49
Single User License v1.3	378922Z	\$5.99

System Information Centre

Product Description	Part Number	Web Price
Software CD with Single User License	378715Z	\$1,689.00
Gatherer Probe	378711Z	\$39.00
Single License	378712Z	\$14.00

System Migration Assistant

Product Description	Part Number	Web Price
Software CD v4.1 with Single User License	03R0138	\$54.99
Single User License	73P8493	\$12.50
Software CD v5.0 with Single User License	378621Z	\$29.99
Single User License v5.0	378622Z	\$11.99
Software CD v5.1 with Single User License	378631Z	\$27.49
Single User License v5.1	378632Z	\$11.49
Single User License Upgrade	378627Z	\$5.99

ThinkVantage Technologies

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System Update

Product Description	Part Number	Web Price
OEM Client Authorization v2.0	376512Z	\$17.49

ThinkVantage Technologies Onsite Service

Product Description	Part Number	Web Price
ThinkVantage Technologies Onsite Service	03R0154	\$1,500.00

ThinkVantage Technologies Courses

Product Description	Part Number	Web Price
ThinkVantage Technologies Education Per Person	41K0404	\$500.00

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OEM ThinkVantage Technologies

Computrace by Absolute Software

Product Description	Part Number	Web Price
1 Year Computrace Complete per 1-2499 machines	26K3366	\$64.00
2 Years Computrace Complete per 1-2499 machines	26K3369	\$119.00
3 Years Computrace Complete per 1-2499 machines	26K3372	\$164.00
4 Years Computrace Complete per 1-2499 machines	26K3375	\$199.00
1 Years Computrace Personal Edition per 1-999 machines	26K3378	\$79.00
2 Years Computrace Personal Edition per 1-999 machines	26K3380	\$99.00
3 Years Computrace Personal Edition per 1-999 machines	26K3382	\$129.00
4 Years Computrace Personal Edition per 1-999 machines	26K3384	\$154.00
1 Years Computrace LoJack per 1-999 machines	40Y9220	\$59.99
2 Years Computrace LoJack per 1-999 machines	40Y9221	\$94.99
3 Years Computrace LoJack per 1-999 machines	40Y9222	\$119.99
4 Years Computrace LoJack per 1-999 machines	40Y9223	\$139.99

LANDesk

Product Description	Part Number	Web Price
Software		
Management Suite 8.6 for TVTs (1-4999)	40Y7937	\$84.99
Management Suite 8.6 for TVTs (5000-9999)	40Y8013	\$72.29
Management Suite for TVTs Maintenance Agreement (1-4999)	40Y7939	\$21.49
Management Suite for TVTs Maintenance Agreement (5000+)	40Y8015	\$19.99
Security Suite Subscription - 1 Year (1-4999)	40Y7957	\$29.99
Security Suite Subscription - 1 Year (5000-9999)	40Y8033	\$24.99
Patch Manager Subscription - 1 Year (1-4999)	40Y7960	\$11.99
Patch Manager Subscription - 1 Year (5000-9999)	40Y8036	\$9.99
Asset Manager	40Y7973	\$9,649.99
Asset Manager Professional Maintenance Agreement	40Y7975	\$2,649.99
Server Manager	40Y8003	\$279.99
Server Manager Professional Maintenance Agreement	40Y8005	\$79.99
Services		
Technical Account Manager (TAM)	40Y7915	\$269.99
TAM - Additional On-Site Days	40Y7916	\$2,699.99
TAM - Additional Customer Contact	40Y7917	\$6,649.99
Deployment Services	40Y8079	\$2,699.99
Professional Services	40Y7918	\$3,199.99
Technical Support	40Y7919	\$2,699.99
Training - LANDesk Management Suite Core Training	40Y7920	\$1,999.99
Training - Advance Tech Training (per person)	40Y7921	\$3,349.99
Training	40Y7922	\$3,349.99

Utimaco PrivateDisk

Product Description	Part Number	Web Price
Software	73P4938	\$79.00
License Authorization 1-100 per machine	73P4934	\$119.00
License Authorization 101-1000 per machine	73P4935	\$99.00
License Authorization 1001-2000 per machine	73P4936	\$89.00
License Authorization > 2000 per machine	73P4937	\$69.00

Utimaco SafeGuard Easy

Product Description	Part Number	Web Price
Software v4.1	73P4677	\$49.00
v4.1 License Authorization 1-100 per machine	73P4674	\$199.00
v4.1 License Authorization 101-999 per machine	73P4675	\$169.00
v4.1 License Authorization =>1000 per machine	73P4676	\$119.00
Software v4.2	40Y9184	\$49.00
v4.2 License Authorization 1-100 per machine	40Y9181	\$199.00
v4.2 License Authorization 101-999 per machine	40Y9182	\$169.00
v4.2 License Authorization =>1000 per machine	40Y9183	\$119.00

Services

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Business Partner Setup			BP1 Price CDN	Bid Floor CDN	Cost CDN
Product Description	Part Number	Web Price			
Authorized Service Centre Setup Fee	41E9943	\$1,000.00	n/a	n/a	n/a
Authorized Service Centre Renewal Fee	41E9944	\$750.00	n/a	n/a	n/a
Warranty Enabled Setup Fee	41E9945	\$1,200.00	n/a	n/a	n/a
Warranty Self Maintainer Setup Fee	41E9946	\$1,500.00	n/a	n/a	n/a
Warranty Self Maintainer Renewal Fee	41E9947	\$500.00	n/a	n/a	n/a
Independent Warranty Provider Setup Fee	41E9948	\$5,000.00	n/a	n/a	n/a
Independent Warranty Provider Renewal Fee	41E9949	\$5,000.00	n/a	n/a	n/a

Recycle Program			BP1 Price CDN	Bid Floor CDN	Cost CDN
Product Description	Part Number	Web Price			
PC Recycle Service English	41K0277	\$49.99	\$49.99	\$49.99	\$62.00
PC Recycle Service French	41K0278	\$49.99	\$49.99	\$49.99	\$62.00